

School Bus tip sheet



The following information has been prepared to assist students, parents/guardians and administrators.

[Apply for a School Bus Pass](#)

School Bus Timetables

The latest route and timetable information for school bus routes can be found on the [TransLink website](#). Please ensure you check specific routes in case of timetable changes.

School Bus Passes

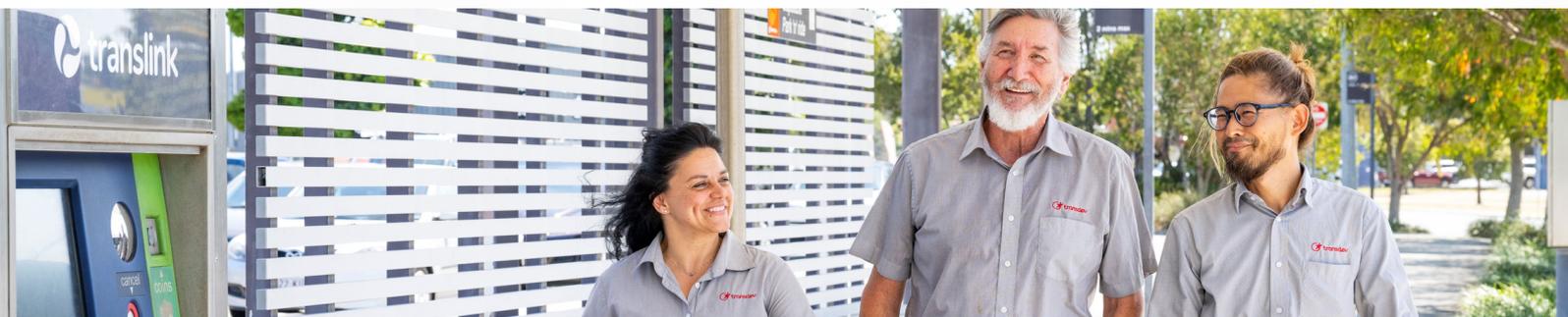
To apply for a School Bus Pass through the School Transport Assistance Scheme (STAS) visit the [STAS website](#). Students who do not qualify for STAS can still travel on our buses but must pay their fare by using either a Child Go card (if under 15 years) or a Concession Go card (15 years and over). A list of available options for purchasing a Go card is available on the [TransLink website](#). There will be a two-week grace period for students waiting for passes in Term 1 of the new school year.

Code of Conduct

TransLink have issued a revised Code of Conduct for Students Travelling on Buses. The document details the expectations and behaviours required by students when travelling on public transport.

Transdev Drivers operate services in line with the Code, and students, parents and guardians are encouraged to familiarise themselves with the Code of Conduct before travelling.

Information and a copy of the Code of Conduct is available on the [Translink website](#).



To assist our drivers in getting students to and from school safely and efficiently, students are asked to:

1. Heads up

Heads up and be alert while waiting for your bus.

2. Hail it

To stop the bus, please signal the bus driver clearly and with enough time for them to pull over safely.

3. Tap it, Grip it

Tap your bus pass or Go card and securely take a seat once aboard.

4. Buzz off

Press the buzzer in advance to signal your stop, allowing the driver time to safely come to a halt.

5. Respect

Demonstrate respect for your safety, your fellow passengers, and the bus driver.

Transdev Talk

Edition 1. January 2024



Network Officers providing A Helping Hand

Transdev has introduced six Network Officers to the Redlands bus network, partnering with Translink to enhance passenger experiences and education. Since their arrival, feedback from passengers and drivers has highlighted the positive impact they are having in the community.

These officers foster community connections, ensuring safety and providing education on fare policies, including fare evasion, for urban and school routes.

SE QLD Bus Driver of the Year Redlands Local, Sue Bishop

Transdev proudly secured the South East QLD Bus Driver of the Year award for the second consecutive year, with Sue Bishop, a Macleay Island local and an 11-year Transdev veteran, receiving the accolade.

These awards, established by the State Government to acknowledge customer service excellence, highlight Transdev's commitment to exceptional service.



Night Ninjas & Transdev Breakfast Program

Transdev has partnered with the Night Ninjas to offer breakfast to students at Redland Bay Marina every Wednesday during the school term. Understanding the vital connection between nutrition and behavior, this collaboration aims to offer students a positive and healthy start to their school day, even before they reach the school gates!